

Warrantor: STIHL Incorporated | 536 Viking Drive, Virginia Beach, VA 23452 | (800) 467-8445 | www.stihlusa.com

Limited Warranty Coverage: Any failure due to defects in materials or workmanship occurring during the applicable warranty period, subject to the exclusions and limitations set forth in the Complete Warranty Policy & Procedures document. Limited warranty coverage applies only to STIHL products that are purchased from authorized STIHL dealers located in the United States and U.S. territories. Persons covered include only the original retail purchaser herein referred to as the “consumer.” Consumer use includes personal non-income producing household purposes. Professional use includes for profit or non-profit organizational, commercial, professional, or income producing purposes. The following respective limited warranty time periods apply only to STIHL mowers and related products:

Products & Warranty Time Periods

Warranty Time Periods begin on the date of purchase or date the product is placed into rental service. All rental use periods are 3 months, including Kohler Command Pro Engine.

Zero Turn Mowers	Warranty Time Period	Push Mowers	Warranty Time Period	
			Consumer	Professional
RZ 1xx, RZ 2xx	3 years or 500 engine hours (first reached)	RM 4xx	5 years	1 year
RZ 5xx, RZ 7xx, RZ 9xx	3 years or 1500 engine hours (first reached)	RM 6xx, 7xx	5 years	Machine: 1 year Kohler Command Pro Engine: 3 years
RZA/AZA Mowers	5 years or 2000 operating hours	RMA Mowers	5 years	3 years
Kawasaki Engines	Warranty coverage provided by Kawasaki Motors Corp.	RMI/iMOW® Robotic Mowers	3 years	2 years
Briggs & Stratton Commercial Engines (professional models RZ 5xx, RZ 7xx, RZ 9xx only)	3 years	Accessories & Attachments* 1 year <i>*Accessories and attachments assembled as integral parts of the original machine carry the same warranty time period as the machine.</i>		
RZ Zero Turn batteries, belts, blades, tires	30 days			

The STIHL Satisfaction Guarantee Program does not apply to any wheeled goods. Refer to the Product Legend in the STIHL Additional Warranty Policy & Procedures document for a detailed product list.

Warranty Exclusions, Limitations and Rights

The following are not covered by this limited warranty:

1. STIHL products purchased from and repairs or replacements and resulting failure performed by from anyone other than an authorized STIHL dealer located in the United States or U.S. territories.
2. Parts or components not supplied by STIHL or STIHL parts or components that have been modified and any resulting failure.
3. Repairs made necessary by gasoline containing more than 10% (E10) ethanol content (i.e. E15, E25, E30, E50, E85).
4. Any failure that results from accident, impact, abuse, misuse, neglect, mishandling, dulling of cutting edges, or failure to operate, maintain, update, or store the product in accordance with the information provided in the instruction manual supplied with the product.
5. Improper voltage for electric products and batteries that have been exposed to temperatures beyond those specified in the product’s instruction manual, batteries that have not been properly charged or batteries that have reached their useful life.
6. Items or service required when performing normal and regular maintenance of the product including but not limited to valve adjustments, spark plugs, fuel and air filters, lubricants, starter cords, carburetor adjustments, engine tune-ups, machine adjustments, sharpening, cleaning of combustion deposits and spark arrestor screens, winterizing materials, storage, etc.
7. Normal adjustments, recommended maintenance, or storage preparation as described in the instruction manual supplied with the product.
8. Repairs made necessary by normal wear, improper maintenance, improper lubrication, improper storage, dirt, debris, abrasives, impact, moisture, water, water mineral deposits, rain, snow, freezing, rust, corrosion, varnish, stale fuel, gasoline additives, fuel deposits, carbon or combustion deposits, oil deposits or other similar conditions.
9. Repairs made necessary due to improper oil mix ratios or the use of oils and other lubricants not specified in the product’s instruction manual and any failure caused by lubricants not supplied or recommended by STIHL.
10. Any failure resulting from the use of improper tools (such as impact wrenches), incorrect assembly or improper repair procedures.