

STIHL Incorporated California Exhaust and Evaporative Emissions Control Warranty Statement

For California only

Your Warranty Rights and Obligations

The California Air Resources Board (CARB) and STIHL Incorporated are pleased to explain the emission control system warranty on your 2015 and later small off-road equipment engine.

In California, new equipment that uses small off-road engines must be designed, built, and equipped to meet the State's stringent anti-smog standards. STIHL Incorporated must warrant the emissions control system on your small off-road engine for the period listed below provided there has been no abuse, neglect or improper maintenance of your small off-road engine.

Your emission control system may include parts such as the carburetor or fuel-injection system, the ignition system, and catalytic converter. Also included may be hoses, belts, connectors or other emission-related assemblies.

Where a warrantable condition exists, STIHL Incorporated will repair your small off-road equipment engine at no cost to you including diagnosis, parts, and labor.

Manufacturer's Warranty Responsibilities

This emissions control system is warranted for two years in California. If any emission-related part on your equipment is defective, the part will be repaired or replaced by STIHL Incorporated free of charge.

Owner's Warranty Responsibilities

As the small off-road equipment engine owner, you are responsible for performance of the required maintenance listed in your instruction manual. STIHL Incorporated recommends that you retain all receipts covering maintenance on your small off-road equipment engine, but STIHL Incorporated cannot deny warranty solely for the lack of receipts or your failure to ensure the performance of all scheduled maintenance.

As the small off-road equipment engine owner, you should however be aware that STIHL Incorporated may deny you warranty coverage if your small off-road equipment engine or a part has failed due to abuse, neglect, improper maintenance or unapproved modifications.

You are responsible for presenting your small off-road equipment engine to a STIHL servicing dealer as soon as a problem exists. The warranty repairs should be completed in a reasonable amount of time, not to exceed 30 days. If you have any questions regarding your warranty rights and responsibilities, please contact a STIHL customer service representative at 1-800-467-8445 or you can write to

STIHL Inc., 536 Viking Drive
P.O. Box 2015
Virginia Beach, VA 23450-2015

www.stihlusa.com

Coverage by STIHL Incorporated

STIHL Incorporated warrants to the ultimate purchaser and each subsequent purchaser that your small off-road equipment engine is designed, built and equipped, at the time of sale, to meet all applicable emission regulations.

STIHL Incorporated also warrants to the initial purchaser and each subsequent purchaser that your engine is free from defects in materials and workmanship which cause the engine to fail to conform to applicable emission regulations for a period of two years.

Defects Warranty Period

The warranty periods will begin on the date the utility equipment engine is purchased by the initial purchaser. If any emission-related part on your engine is defective, the part will be replaced by STIHL Incorporated at no cost to the owner.

Add-on or modified parts that are not exempted by CARB may not be used. The use of any non-exempted add-on or modified parts will be grounds for disallowing a warranty claim. STIHL Incorporated will not be liable to warrant failures of warranted parts caused by the use of a non-exempted add-on or modified part.

The warranty on emissions-related parts will be interpreted as follows:

1. Any warranted part that is not scheduled for replacement as required maintenance in the written instructions required in the Emission Warranty Parts List (see below) must be warranted for the warranty period defined in Subsection COVERAGE BY STIHL INCORPORATED, see above. If any such part fails during the period of warranty coverage, it must be repaired or replaced by the manufacturer according to Subsection (4) below. Any such part repaired or replaced under the warranty must be warranted for the remaining warranty period.
2. Any warranted part that is scheduled only for regular inspection in the written instructions required by the Emission Warranty parts List (see below) must be warranted for the warranty period defined in Subsection COVERAGE BY STIHL INCORPORATED, see above. A statement in such written instructions to the effect of "repair or replace as necessary" will not reduce the period of warranty coverage. Any such part repaired or replaced under warranty must be warranted for the remaining period.
3. Any warranted part that is scheduled for replacement as required maintenance in the written instructions required by the Emission Warranty Parts List (see below) must be warranted for the period of time prior to the first scheduled replacement point for that part. If the part fails prior to the first scheduled replacement, the part must be repaired or replaced by the engine manufacturer according to Subsection (4) below. Any such part repaired or replaced under warranty must be warranted for the remainder of the period prior to the first scheduled replacement point for the part.
4. Repair or replacement of any warranted part under the warranty must be performed at a warranty station at no charge to the owner.
5. Notwithstanding the provisions of Subsection (4) above, warranty services or repairs will be provided at all manufacturer distribution centers that are authorized to service the subject engines.
6. The owner must not be charged for diagnostic labor that leads to the determination that a warranted part is in fact defective, provided that such diagnostic work is performed at a warranty station.

Warranty Work

STIHL Incorporated shall remedy warranty defects at any authorized STIHL servicing dealer or warranty station. Any such work shall be free of charge to the owner if it is determined that a warranted part is defective. Any manufacturer approved or equivalent replacement part may be used for any warranty maintenance or repairs on emission-related parts and must be provided without charge to the owner. STIHL Incorporated is liable for damages to other engine components caused by the failure of a warranted part still under warranty.

Emission Warranty Parts List

Air Filter, Carburetor (if applicable), Fuel Pump, Choke (Cold Start Enrichment System) (if applicable), Control Linkages, Intake manifold, Magneto or Electronic Ignition System (Ignition Module or Electronic Control Unit), Flywheel, Spark plug, Solenoid Valve (if applicable), Injection Valve (if applicable), Injection Pump (if applicable), Throttle Housing (if applicable), Cylinder, Muffler, Catalytic Converter (if applicable), Fuel Tank, Fuel Cap, Fuel Line, Fuel Line Fittings, Clamps, Fasteners

Where to make a Claim for Warranty Service

Bring the STIHL product to any authorized STIHL servicing dealer.

Limitations

The repair or replacement of any warranted part otherwise eligible for warranty coverage may be excluded from such warranty coverage if STIHL Incorporated demonstrates that the STIHL product has been abused, neglected, or improperly maintained, and that such abuse, neglect, or improper maintenance was the direct cause of the need for repair or replacement of the part. That notwithstanding, any adjustment of a component that has a factory installed, and properly operating, adjustment limiting device is still eligible for warranty coverage.